



Joining a Microsoft Teams Call from a Computer (see end of document if using a MAC)

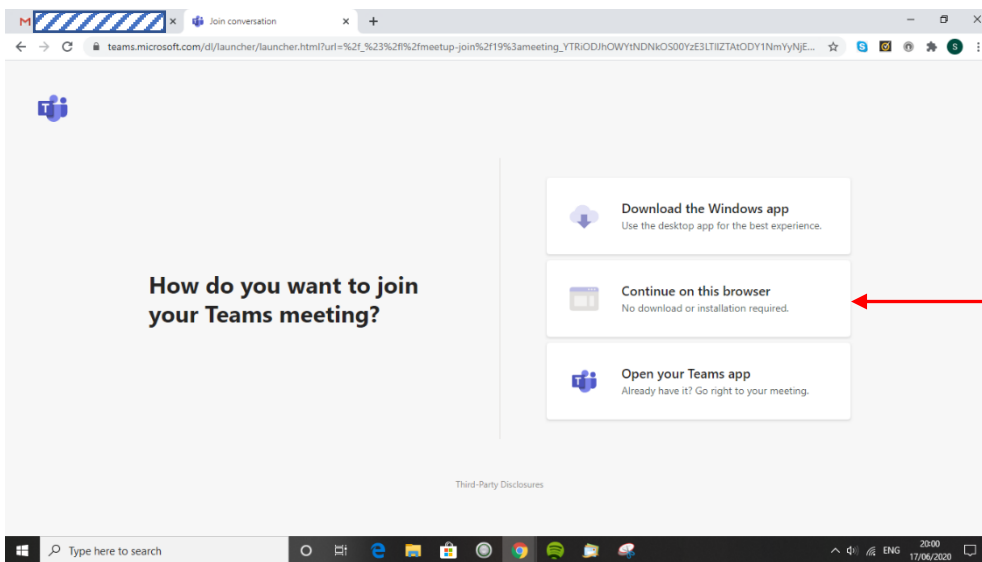
Step 1 – Open your email (from svc_gb_VideoInterview@ipsos.com) and click on the link

[Join Microsoft Teams Meeting](#)

Click this link in the body of the email

[Learn more about Teams](#) | [Meeting options](#)

Step 2 – A new web page should open (Google Chrome shown below)

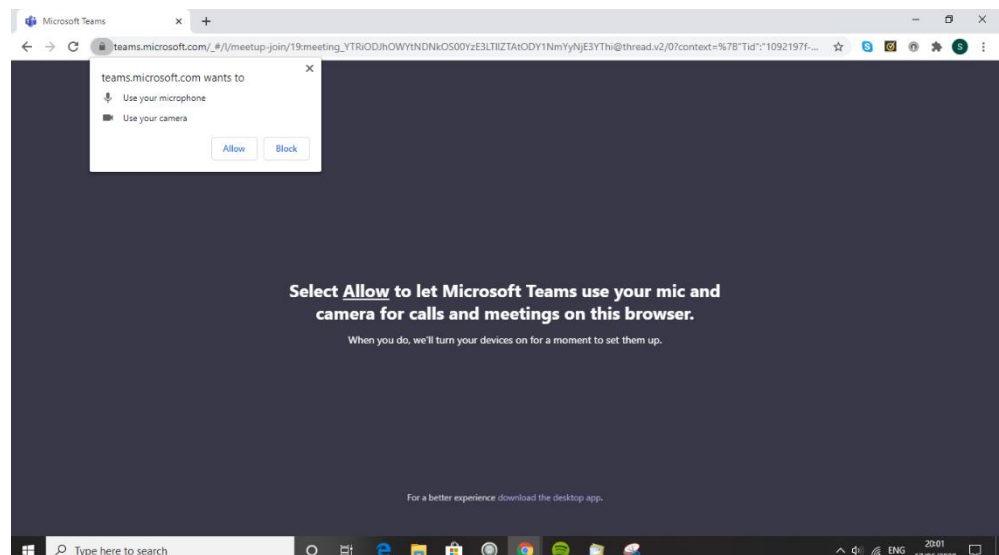


You can proceed directly in the browser without needing the Teams app

Compatible browsers are **Google Chrome, Firefox, Microsoft Edge, or Internet Explorer 11**

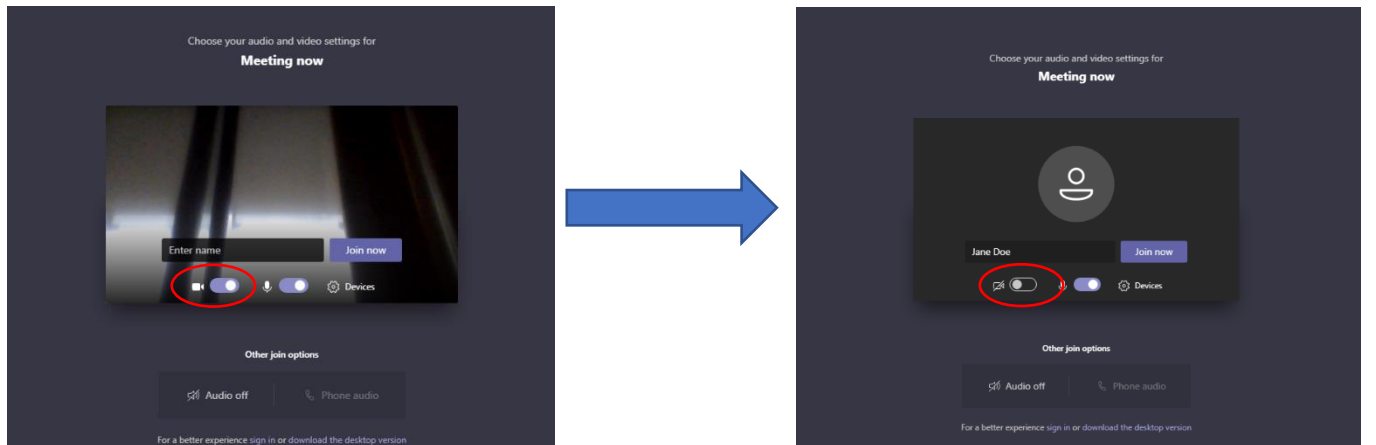
Step 3 – Allow access to your microphone and camera

Allow both, but note that we would like you to turn your web cam off before the call begins

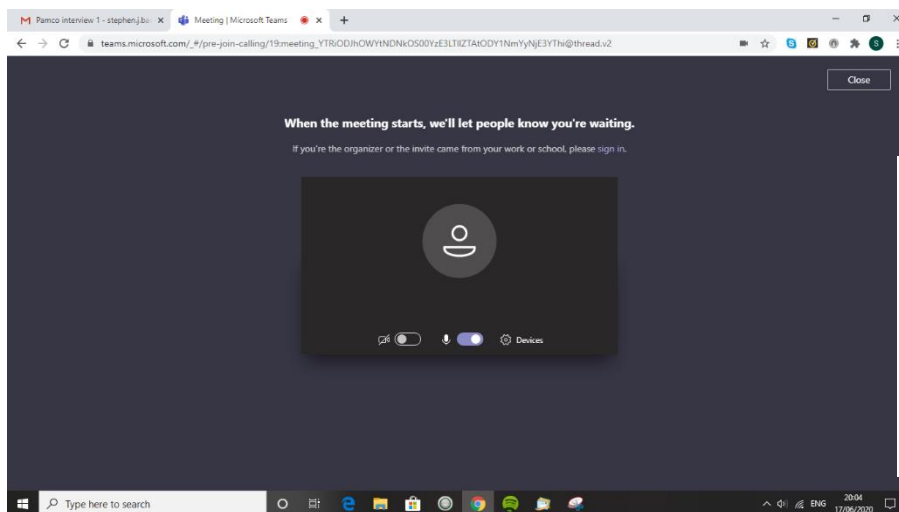


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Step 4 – Turn off the camera by clicking the toggle; enter a nickname, name or initials in the box



Step 5 – Your interviewer will let you in to the call



Your interviewer needs to admit you into the call.

Further details for MAC Users - Mac users can install Teams by using a PKG installation file for macOS computers. Administrative access is required to install the Mac client. The macOS client is installed to the /Applications folder.

Install Teams by using the PKG file

1. From the [Teams download page](#), under **Mac**, click **Download**.
2. Double click the PKG file.
3. Follow the installation wizard to complete the installation.
4. Teams will be installed to /Applications folder. It is a machine-wide installation.

Note: During the installation, the PKG will prompt for admin credentials. The user needs to enter the admin credentials.